

BILLING AND REIMBURSEMENT

Learning Outcomes

After completing this chapter, you will be able to

- Explain the basic principles of pharmacy billing and reimbursement.
- Define common pricing benchmarks.
- List various payers of pharmaceuticals and pharmacy services.
- Describe the differences in reimbursement processes dependent on payers and patient care settings.
- Describe the categories of information that are needed to submit a third-party claim for a prescription or medication order.
- Use knowledge of third-party insurance billing procedures to identify a reason for a rejected claim.

MULTIPLE CHOICE

- 1. The pharmacy business:
 - a. Is a hybrid business offering both goods and services.
 - b. Is mostly a cash business, with less than half the prescriptions filled being billed to a third-party plan.
 - Includes one standard methodology for billing and reimbursement from third-party plans
 - d. Relies on prospective payments in a community pharmacy practice.
- _____ 2. Third-party reimbursement is:
 - a. Copay paid by the patient minus the acquisition cost of the drug
 - b. Selling price of the product minus the actual cost of the product
 - Ingredient cost plus dispensing fee minus copay
 - d. Amount paid by the patient minus acquisition cost of drug
- _____ 3. Which of the following is NOT TRUE regarding the AWP?
 - a. AWP stands for the average wholesale price.
 - b. AWP information is available from Medi-Span and First Databank.
 - Third-party reimbursement relies exclusively on the AWP to determine the cost of the medication.
 - d. The AWP is usually set at 20-25% above the wholesale acquisition cost.
- 4. Benchmark prices include the following EXCEPT:
 - a. AMP
 - b. WAC
 - c. AWP
 - d. MME

- .5. Which of the following is NOT TRUE regarding the WAC?
 - a. It's the wholesale acquisition cost set by each manufacturer.
 - It represents the list price at which the manufacturer sells the drug to the wholesaler.
 - c. If WAC is used as the basis for reimbursement, it is usually expressed as the WAC minus a small percentage (e.g., 2 or 3%).
 - d. WAC, along with AWP, do not represent what is actually paid for a drug and are falling out of use as benchmark prices.
- 6. The exact methodology that is used to bill and reimburse for drugs varies based on several factors, including the following:
 - a. The practice setting in which the drug is dispensed.
 - b. The type of drug that is being dispensed (e.g., single-source brand products vs. multisource generic products).
 - c. The third-party who is paying for the drugs.
 - d. All of the above.
- - a. Rent and utilities
 - b. Personnel costs (i.e., salaries for pharmacists and technicians)
 - c. Equipment (e.g., computers, fax, printer)
 - d. Supplies (e.g., labels, vials)
 - e. All of the above